

B & H PREVENTATIVE MAINTENANCE SERVICE PROGRAMS



PREVENTATIVE MAINTENANCE SERVICE PROGRAMS (PMSP) from B & H Labeling Systems provide planned and focused support for B & H labelers and the personnel that operate and maintain them. In a B & H PMSP, highly trained and experienced field service engineers make scheduled service visits to maintain and repair B & H labelers, and to train and coach the people that keep them running. PMSPs are tailored to each and every customer and they are structured to help increase line output, improve labeling quality and reduce line downtime.

PREVENTATIVE MAINTENANCE HIGHLIGHTS

- Three program options designed to fit every budget.
- All B & H PMSP visits conducted by highly trained and experienced B & H field service engineers (FSE).
- Discounted labor rates, no-charge floating days, flat rate travel time, plus annual parts credit.
- Guaranteed Field Service Engineer availability for scheduled visits.
- Programs can include labeler audits, troubleshooting support, hands-on maintenance support, installation of replacement parts, and training and coaching.
- All-in pricing – one fixed price includes labor, travel time and travel expenses.
- Guaranteed FSE availability for scheduled visits.
- Programs are custom designed to meet your needs and fit your budget.
- Bottom line focus on increasing productivity, improving labeling quality, and reducing downtime.

WHY PREVENTATIVE MAINTENANCE?

Downtime is expensive. Very expensive.

And the cost of downtime is far greater than the expense of spare parts and an emergency service call. That is just the tip of the iceberg. The real cost of downtime is lost production. Missed ship dates. Unhappy customers.

B & H PMSPs support the operating philosophy that keeping a labeler running is less expensive than running the labeler until it breaks, and then fixing it.

WHAT CAN BE INCLUDED IN A PMSP?

B & H PMSPs may include:

- Labeler Audits
- Scheduled preventative maintenance
- Labeler troubleshooting and repair
- Installation of purchased OEM parts
- Training
- Hands-on coaching
- Spare parts inventory reviews and safety stock recommendations

THREE PROGRAM OPTIONS

B & H offers three PMSP options designed to fit every budget:

- OEM Recommended
- Semi-annual
- Custom

All three program options are available for every B & H labeler regardless of model, age or condition.

THREE OPTIONS, ALL GREAT VALUES

Every B & H PMSP offers the value of increased productivity and the bottom line benefit of value pricing. What do we mean by value pricing? Every B & H PMSP includes:

- Discounted labor rates
- Additional no-charge floating days
- Annual parts credit
- Discounted, flat rate travel time
- Predictable, flat rate expenses

B & H Preventative Maintenance Service Programs represent the best value in the packaging equipment industry. And they are a great investment in your operations and in your B & H labelers.

PREDICTABLE ALL-IN PRICING

B & H PMSPs are offered with All-in pricing which includes labor, travel time, travel & per diem expenses. Our no surprises All-in pricing makes it easy to plan and manage your maintenance budget.

GUARANTEED AVAILABILITY

B & H PMSPs also provide the security of guaranteed availability of a field service engineer on scheduled service dates.

CONTACT US

For more information about B & H Preventative Maintenance Service Programs, or to request an initial consultation, call the Sales & Service Coordinator at 209-556-6160, or e-mail us at service@bhlabeling.com.

CONTACT US

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